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SERIAL NUMBER 10/729,793	FILING or 371(c) DATE 12/05/2003 RULE	CLASS 709	GROUP ART UNIT 2457 C-02-0020-000/CINGP227US	ATTORNEY DOCKET NO.	
APPLICANTS Robert E. Tolbert JR., Kennesaw, GA; ** CONTINUING DATA ***** ** FOREIGN APPLICATIONS ***** ** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 03/09/2004					
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and /HUSSEIN A EL CHANTI/ Acknowledged Examiner's Signature	<input type="checkbox"/> Met after Allowance HE Initials	STATE OR COUNTRY GA	SHEETS DRAWINGS 2	TOTAL CLAIMS 21	INDEPENDENT CLAIMS 4
ADDRESS AT&T Legal Department - T&W Attn: Patent Docketing Room 2A-207 One AT&T Way Bedminster, NJ 07921 UNITED STATES					
TITLE Method and system for automated handling of service problems identified by a wireless device customer					
FILING FEE RECEIVED 1082	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		